2021-2022 APEEEL2 Summer Camps Terms & Conditions

All APEEEL2 Summer Camps activities are reserved for the children of the European School of Luxembourg II and Luxembourg I irrespective of whether they attend CPE or not.

I. General rules

1. APEEEL2 Periscolaire Terms and Conditions apply to all Summer Camps organised by APEEEL2.
2. All activities are subject to weather conditions.
3. A minimum of participants is required for any week's camp for the camp to be confirmed.
4. The programme of activities for a week's camp is susceptible to change without notice without any financial compensation.
5. Pupils must respect all time schedules of the summer camps and arrive on time in the morning.
6. Pupils must bring their water flask every day (provided by APEEEL2).
7. Pupils must regularly wash their hands.
8. APEEEL2 reserves the right to exclude a child in case of inappropriate behavior and/or lack of respect towards people.

II. Meals and snacks

Parents must notify our Coordinator Yann Gendron on yann.gendron@apeeel2.lu of any food allergy concerning their child/ren **at the latest by 07 June 2022.**

III. Refund policy

1. Within the same family and starting from the **3rd child**, a 10% refund will be granted on each additional reservation. The refund must be requested directly to APEEEL2's office on quitterie.pickart@apeeel2.lu.

2. **Full refund** will be granted to Parents in the following case:

   The reservation has been cancelled by APEEEL2 in case of a course not reaching the minimum number of participants.

3. **Partial refund*** will be granted to Parents in the following cases:

   - Parents have cancelled their reservation/s in their PAMS account within 48 hours.
   - In case of a COVID-19 positive test or a quarantine ordered by national authorities (proof to be provided) a daily pro-rata refund will be granted for the course.
     Please note that costs for daily meals & snacks will be retained, as these are not refundable by our provider.
   - In exceptional cases, for pupils with a medical certificate testifying they cannot participate to the activities. Please note that costs for daily meals & snacks will be retained, as these are not refundable by our provider.

4. **No refund** will be granted in the following cases:

   - Pupil's expulsion from the activity for misbehaviour.
   - Cancellation of some activities or the full week's camp due to restrictions imposed by the Luxembourg authorities.

* an administrative fee of 30 euros per reservation will be retained by APEEEL2.