2024-2025 APEEEL2 Summer Camps Terms & Conditions

All APEEEL2 Summer Camps activities are reserved for the children of the European School of Luxembourg II and Luxembourg I irrespective of whether they attend CPE or not.

I. General rules

1. APEEEL2 Periscolaire Terms and Conditions apply to all Summer Camps organised by APEEEL2.
2. All activities are subject to weather conditions.
3. A minimum of participants is required for any week's camp for the camp to be confirmed.
4. The programme of activities for a week's camp is susceptible to change without notice without any financial compensation.
5. Pupils must respect all time schedules of the summer camps and arrive on time in the morning.
6. If your child has to be absent for any reason at any time during the day, please note that you may either drop off or collect your child ONLY at lunchtime. Please refer to each camp description for the specific times. It won't be authorised to pick up or drop off your child outside these given times.
7. Pupils must bring their water flask every day (provided by APEEEL2).
8. APEEEL2 reserves the right to exclude a child in case of inappropriate behaviour and/or lack of respect towards people.

II. Specific situations

1. Children with allergies: Parents must notify our Coordinator Yann Gendron on yann.gendron@apeeel2.lu of any food allergy or allergy requiring a PAI concerning their child/ren **at the latest by Friday 31 Mai 2024. Please note that our coordinator Yann Gendron must be mentioned in the PAI to be authorised to deliver any medication.**

2. Children with specific educational needs and who benefit from ISA support can register to the Summer Camp **under the condition** that parents contact our team **within 72hrs after registration**, so that we can assess whether the child's needs require a special support during the camps. Parents should be aware that if a support is requested, the costs is not included in the fee and APEEEL2 is not responsible for providing the educational support assistant.

III. Refund policy

1. Within the same family and starting from the 3rd child, a 10% refund will be granted on each additional reservation. The refund must be requested directly to APEEEL2's office on quitterie.pickart@apeeel2.lu at **the latest by 08/07/2024.**
2. **Full refund** will be granted to Parents in the following case :
   The reservation has been cancelled by APEEEL2 in case of a camp not reaching the minimum number of participant.
3. **Partial refund*** will be granted to Parents in the following cases:
   - Parents have cancelled their reservation/s in their PAMS account within 48 hours after their registrations.
   - In exceptional cases, for pupils with a medical certificate testifying they cannot participate to the activities. Please note that costs for daily meals & snacks will be retained, as these are not refundable by our provider.
4. **No refund** will be granted in the following cases :
   - Pupil's expulsion from the activity for misbehaviour
   - Cancellation of some activities or the full week's camp due to restrictions imposed by the Luxemburg authorities.

***** an administrative fee of 30 euros per reservation will be retained by APEEEL2